Warranty

Whilst every Lucent product is manufactured to the highest quality standards, we offer a comprehensive Warranty for complete peace of mind.

Residential Use Commercial Use

 20 Years
 Replacement Cartridge
 15 Years
 Replacement Cartridge

 10 Years
 Replacement products or parts
 7 Years
 Replacement products or parts

1 Year Labour 1 Year Labou

Warranty may become void due to any of the following:

- Inability to provide proof of purchase or equivalent documentation
- Product not installed by a licensed Plumber
- Failure to install product to national standards and state regulations
- Failure to install product in accordance with manufacturers installation instructions
- Fitting of non-approved flow controllers in tap bodies or outlets
- If products are used for outdoor applications.
- Product used for non-potable water applications.
- Damage because of insufficient flushing of lines prior to installation. Service, repairs, or installation of non-Lucent replacement parts undertaken without Lucent's prior written approval.
- Damage to finishes caused by non adherence to cleaning instructions.

Cleaning Instructions:







Warranty Service

For all warranty service calls please contact your local store.

Phone: 1300 780 430

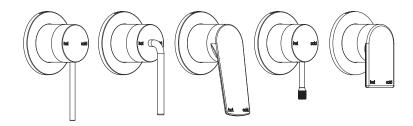
E-mail: warranty@lucentdesigns.com.au



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Installation and Operating Instructions



9911 | 9912 | 9913 | 9914 | 9916 SHOWER / WALL MIXER TRIM KIT

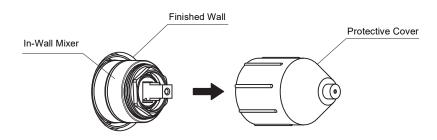
Thank you for purchasing a quality Lucent product. Please note that this product must be installed by a qualified and registered plumber who is compliant with all the relevant regional requirements and who holds current certification.

Note: Please read all instructions prior to installation to limit warranty disputes should a claim arise.

Installation Instructions

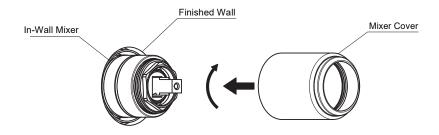
Note to Plumber: Please provide this leaflet to the owner after installation.

STEP 1
Remove protective cover from the mixer



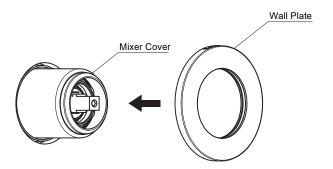
STEP 2

Insert the Mixer Cover onto the Wall Body until it stops.
Then screw in a clockwise direction until hand-tight.



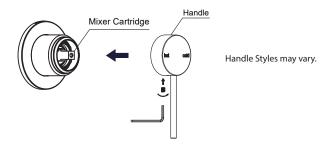
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STEP 3
Install the wall plate, sliding over the mixer cover



STEP 4

Ensure correct alignment of the handle onto the mixer cartridge and secure using the provided hex key



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